

We have listed below for you some of the most frequently asked questions in connection with website design.

If you have a question that is not answered here, or you want to talk to us about any aspect of your website design, please [contact us](#) to discuss your requirements.

- [How long will it take for my web site to be designed?](#)
- [Will we need to have a meeting in connection with the website design?](#)
- [Once my website design is completed, what after-sales services do you offer?](#)
- [In what format should I supply words and photographs about my business for my new website?](#)
- [Do I have to keep my website with you forever, or can I move it to another supplier to host the site if I wish?](#)
- [Will my website design be "Search Engine" friendly?](#)
- [I hear that there are hidden costs associated with web design services. Is this true?](#)
- [How do I update my website?](#)
- [I run a business and want to make an online presence.](#)
- [Do I need a database on my website?](#)
- [Will everyone see my web site the same?](#)
- [Do you guarantee that my site will always be available?](#)
- [Do you use Flash animation in your website design?](#)
- [Can I see how many visitors I've had to my website?](#)
- [Do you display any banners or pop-up ads on my website?](#)
- [Can I get a custom e-mail with my website?](#)

How long will it take for my web site to be designed?

The timescale of a website design project is often dictated by the client. If you have a deadline in mind we will work to meet it for you. The most common delay in the creation and completion of a new website is waiting for content (text/images) to be sent to us by the client.

Will we need to have a meeting in connection with the website design?

In the majority of cases a meeting isn't necessary and most of our websites are generally completed with contact via email and telephone only. We place suggested website designs onto the Internet in a private place where only yourselves and us can view the content. We then liaise with you regularly to discuss the web designs in order that the website design and functionality is exactly as you wish.

Once my website design is completed, what after-sales services do you offer?

We fully support any website we design and are always available should you encounter any problems or require any enhancements. We offer web site maintenance so that your website is never out of date.

[Read about our affordable website maintenance...](#)

In what format should I supply words and photographs about my business for my new website?

It is helpful to us if you are able to provide text and photographs in electronic form - for example, the files output by a digital camera and the words in MS word or similar format. If this is not possible, we can help get your information ready for use on the website. AziDesigns offers a upload page where you can add photos or documents we may need. You can see an example of this on our [upload page](#).

Do I have to keep my website with you forever, or can I move it to another supplier to host the site if I wish?

You may move your website to another web hosting service at any time. Once your website design has been completed, we can send you a copy of the website in several formats. This copy of your website is for your retention.

Will my website design be "Search Engine" friendly?

All our websites are created with search engines in mind and the website design is compliant with search engine guidelines. It is a good idea for your website to be re-evaluated in time as over a period of time the search engines do alter their rules and algorithms and you will want to be certain that your website is kept up to date and complies with new rules etc.

I hear that there are hidden costs associated with web design services. Is this true?

No. There are never any hidden fees EVER. We pride ourselves in being an honest and straight forward company. We discuss with you your website requirements and then price accordingly and once we have agreed on a design, your price is strictly adhered to.

How do I update my website?

There are many different methods which can be used to update websites. The method you choose and the functionality we build into your website design is solely up to yourself although of course we will be glad to advise you which method will suit your needs.

If you have a small website consisting of just a few pages and will only wish to make changes very infrequently, then usually it is more cost effective simply to ask AziDesigns to carry out these changes for you. Other methods which are frequently chosen are largely dependent upon how much data or information you have and how you store this information presently.

We can provide an on line content management system where you can either update individual products/ pages/ services or particular sections of your website. e.g. company news.

Alternatively we can provide functionality such that you can upload your entire product ranges to the website in one action using spreadsheets etc. We can also add databases if you wish.

I run a small/ medium size business and want to make an online presence. What do I need to make a professional image to my customers?

You need a professionally developed website, a domain name, and hosting facilities for your

website. You also need the website to be uploaded onto your hosting facilities and promoted to the search engines.

Do I need a database on my website?

This will depend upon the amount of information you wish to be displayed on your website. If you have many products/ services, then it may be advantageous to have a database incorporated into your website design. We will discuss this in detail with you and if a database is advised we will explain in detail exactly how this will work. We can tailor your website design to suit your specific requirements.

Will everyone see my website the same?

Your website visitors will see some things differently depending on their browser, screen resolution setting and their individual computer settings and toolbars. We design sites with that in mind and preview them in several browser types and resolution settings before publishing. Obviously as technology alters then eventually all websites may need reevaluation.

Do you guarantee that my site will always be available?

No web hosting service can guarantee 100% uptime. However we proudly can say that our servers have had 100% uptime ever since we began service. Should our servers have any problems we do have the backups in place to deal with this issue very speedily.

Do you use Flash animation in your website design?

Yes we do use flash when desired. It is important to note that there are times when flash animations can be an asset but it would be unwise to use "flash" to create an entire website or even entire pages of your website as search engines are not able to read the content of flash and therefore any words used in animations will not be indexed by the search engines.

Generally it is best to use flash for smaller banners, advertisements or demonstrations and incorporate the flash animation into a web page which also includes some written text in html. This way the search engines will be able to index your information.

Can I see how many visitors I've had to my website?

Yes we provide web tracking software which records where you visitors are coming from and which pages they looked at, which search engines are being used, which phrases are being typed into which search engines and many more interesting web tracking facts which you should find useful for future marketing campaigns.

Do you display any banners or pop-up ads on my website?

Absolutely not! - It's your website and you have total control over the contents and who (if anyone) advertises on it.

Can I get a custom e-mail with my website?

Yes you can have email, and you will may wish to set-up several email addresses.

Frequently Asked Questions - AziDesigns

- e.g. sales@your-domain.com, info@your-domain.com, john.smith@your-domain.com
